HUMAN RESOURCES INDICATORS

Total staff	2020	2019
TOTAL	9,843	9,420
- of which staff working within the company	9,414	9,028
- of which staff working on secondment	156	139
- of which inactive staff	429	392
FULL-TIME EQUIVALENTS (FTE)	9,624.5	9,203.6
% OF WOMEN IN THE COMPANY	11.22	11.18

Nationality of the personnel

Belgian staff	8.667	8.317
Nationals of other European Union countries	831	778
Nationals of non-European Union countries	345	325

Variation of the staff members

Hired (new employees)	884	862
Departure	461	582
- of which accepted for retirement in the course of the year.	169	234

Distribution of the personnel by category

Workers	6,696	6,631
Employees + technical staff	3,147	2,789

Training

Number of training hours	432,254	531,846
Number of people trained.	7,059	6,635
% of training cost in the total staff-related cost	4.33%	4.93%



